

PARAGON CASINO RESORT

Job Description

GOLF RESTAURANT FOOD SERVER

Department:	Tamahka Trails	Reports to:	Tamahka Grill Supervisor
Job Code:	FS03	License:	Non-Gaming
Position Code:	FS002	Costing:	300 3010 3025
Pay Grade:	N1	Date:	10/23/19
EEO-1 Code:	9		

SUMMARY:

Responsible for providing dining service to all guests of Tamahka Trails Golf Course in an efficient, courteous and professional manner displaying a high standard of guest services.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following:

- Responsible for prompt, efficient and courteous service of food and beverages to restaurant guests in accordance with venue standards.
- Performs necessary tasks to service guests, i.e.; taking and filling all food and drink orders and executing the steps of service as required by the facility supervisor or manager. This also includes assisting in maintaining guests dining area in a clean and neat manner such as vacuuming floors, cleaning tables, chairs, windows and all surfaces.
- Responsible for finishing and/or garnishing food in the kitchen in accordance with paragon specifications and standards.
- Monitors guests' needs on a continual basis ensuring all requests will be promptly fulfilled.
- Maintains current knowledge of all menu items and ingredients and knowledge of basic beverage services including alcoholic drinks.
- Serves alcoholic and non-alcoholic beverages to Guest at the Grill bar.
- Provides beverage cart service on the golf course and operates in safe manner and in compliance with company policies and procedures.
- Accurately records all transactions on the POS system and handling of cash.
- Performs as a team member with supervisors, food servers, and kitchen staff in producing a smooth and efficiently run operation.
- Assists other restaurant personnel with maintenance (side work, opening/closing duties) as necessary.
- Performs other duties as assigned.

Paragon Casino Resort requires all Associates to consistently:

- To perform this job successfully, an individual must be able to perform each essential duty satisfactorily.
- Exceed Guests expectations with quality and friendly service.
- Treat all Associates and Guests with respect, dignity, integrity and sensitivity.
- Provide a safe working environment by complying with safety rules and reporting potential hazards.
- Comply with company performance standards and departmental policy and practices.
- Demonstrate pride and professionalism for the property, its goals and the Associate Pledge.
- Support training and development for all Associates.
- Communicate and share ideas, concerns and explain “Why” behind decisions.
- Maintain a consistent, regular attendance record.

REQUISITE QUALIFICATIONS:

The requisite qualifications listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Education and/or Experience: High school diploma or general education degree (GED) and previous food server experience preferred.

Qualifications: Strong organizational and interpersonal skills required.

Must apply for, be granted and retain a valid Tribal Gaming License during their employment with Paragon Casino Resort. Must have understanding of and abide by all regulations as stated in the Tribal-State Compact.

Language Skills: Ability to read and interpret documents such as safety rules, operating and maintenance instruction, and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively before groups of guests or Associates of the organization.

Mathematical Skills: Ability to add and subtract two digit numbers and to multiply and divide with 10's and 100's. Ability to perform these operations using units of American money.

Reasoning Ability: Ability to define problems, collect data, establish facts, and draw valid conclusions. Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

Physical Demands: The physical demands described here are representatives of those that must be met by an Associate to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the Associate is regularly required to talk or hear. The Associate is also regularly required to stand; walk; sit; and use hands to finger, handle or feel objects, tools, or controls. The Associate is occasionally required to reach with hands and arms, and to sit; climb or balance; and stoop, kneel, crouch, or crawl.

The Associate must frequently lift and/or move up to 25 lbs.

Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral

vision, depth perception, and the ability to adjust focus.

WORK ENVIRONMENT: The work environment characteristics described here are representative of those an Associate encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is usually moderate.