

PARAGON CASINO RESORT

Job Description

POOL MAINTENANCE TECHNICIAN

Department:	Facilities	Reports to:	Facilities Manager
Job Code: FAC05		License:	Non-Gaming
Position Code: FAC026		Costing:	880 8800 8811
Pay Grade: N8		Date:	11/16/21
EEO-1 Code: 5			

SUMMARY:

Responsible for proper maintenance and upkeep of all property water features including fountains hot tubs, swimming pools, atrium gator habitat, exterior grounds landscaping and the care and presentation of all water feature animals in accordance with Paragon Casino Resort policies and procedures.

ESSENTIAL DUTIES AND RESPONSIBILITIES include but are not limited to the following:

- Orders and prepares food for feeding of all animals at proper intervals and ensures animals are healthy and consistently properly cared for.
- Maintains all water testing records and data, in a log, and prepares reports for management.
- Responsible for adherence to safety policies and procedures and OSHA regulations.
- Handles all animals in a safe and responsible manner and properly transports animals as required.
- Provides a safe environment for Guests, associates and animals at all times.
- Responsible for ensuring that all general maintenance and repairs of minor problems and preventative maintenance is conducted throughout the property promptly.
- Oversees landscape contractors, lawn care contractors and ensures proper payment of invoices.
- Develops and presents or oversees live "Feeding Shows" as required.
- Maintains all filtration equipment, heating equipment, UV lights, bulbs and tubes, and all other associated water feature equipment.
- Responsible for keeping all water features clean of trash, coins, etc., keeping rocks clean of animal waste and walls and bottom free of algae by brushing and vacuuming.
- Accountable for the maintenance of all hot tubs and spas in accordance with the requirements of the National Swimming Pool Foundation as well as all state and local requirements, with appropriate documentation maintained as needed for inspections, tracking and reporting.
- Ensures that the maintenance of all fountains and other water features presents the most appealing impression for our guests and associates.
- Performs other duties as assigned.

Paragon Casino Resort requires all Associates to consistently:

- Exceed Guests expectations with quality and friendly service.
- Create an atmosphere of FUN for all casino guests
- Encourage mutual respect, dignity, integrity and sensitivity to all guests and associates by setting positive examples at all times
- Instill an atmosphere that encourages associated to share ideas, discuss concerns and resolve conflicts
- Provide a safe working environment by complying with safety rules and reporting potential hazards.
- Comply with company performance standards and departmental policy and practices.
- Demonstrate pride and professionalism for the property, its goals and the Associate Pledge.
- Support training and development for all Associates.
- Maintain a consistent, regular attendance record.

REQUISITE QUALIFICATIONS:

The requisite qualifications listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Education and/or Experience: High school diploma or general education degree (GED) and five (5) to seven (7) years of pool and/or spa maintenance experience required.

Qualifications: Must maintain certification as a Certified Pool and Spa Operator and any other current or future required certifications. Strong interpersonal and communication skills required. Extensive computer skills, proficient with Word Excel, Outlook. Must have experience working in Jakes, pools or ponds and with wildlife including fish, turtles and small alligators.

Must apply for, be granted and retain a valid Tribal Gaming License during their employment with Paragon Casino Resort. Must have understanding of and abide by all regulations as stated in the Tribal-State Compact.

Language Skills: Ability to read and interpret documents such as safety rules, operating and maintenance instruction and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively with groups of guests or Associates of the organization.

Mathematical Skills: Ability to work with mathematical concepts such as probability and statistical inference. Ability to apply concepts such as fractions, percentages, ratios, and proportions to practical situations.

Reasoning Ability: Ability to define problems, collect data, establish facts, and draw valid conclusions. Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

Physical Demands: The physical demands described here are representatives of those that must be met by an Associate to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties, the Associate is regularly required to talk or bear. The Associate is also regularly required to stand; walk; sit; and use hands to finger, handle, or feel objects, tools or controls. The Associate is occasionally required to reach with hands and arms, and to sit; climb or balance; and stoop, kneel, crouch or crawl.

The Associate must regularly lift and/or move up to twenty-five (25) pounds, frequently lift and/or move up to fifty (50) pounds, and occasionally lift and/or move more than 100 pounds.

Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and the ability to adjust to focus.

WORK ENVIRONMENT: The work environment characteristics described here are representative of those an Associate encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the Associate regularly works near moving mechanical parts and is regularly exposed to the risk of electrical shock and radiation.

The Associate occasionally works in high, precarious places and in outside weather conditions and is occasionally exposed to extreme heat or cold.

The noise level in the work environment is usually moderate. When on the casino floor, the noise level increases to loud. The casino environment is usually smoky.